

## **REFUND AND RETURNS POLICY**

As is the nature of a fast food takeaway, refunds are given at the sole discretion of Kanto Asian Fusion.

Once an order has been placed and is delivered or collected, you must contact the shop directly should you have any complaints. The shop must be given the opportunity to try and rectify any errors or dissatisfaction on the same day of the purchase. If the shop is unable to take your call, send an email to [kantofusion@gmail.com](mailto:kantofusion@gmail.com) with the details of your order and contact information. Any refunds will be made the same way the food was purchased.

Kindly note that refunds will only be looked into if proof of poor quality can be produced within 12hrs of purchase.

Regards

Kanto Management